



Progressive Technologies, Inc.

Post Office Box 950, Pilot Mountain, North Carolina 27041-0950

Phone 336-368-1375 • Fax 336-368-1380

www.protechnologies.com

PROGRESSIVE TECHNOLOGIES, INC TERMS AND CONDITIONS OF SALE

- MINIMUM ORDER** \$100 for non-value-added product. The *minimum* order/shipment quantity for each custom battery per part number is 25 pieces unless otherwise noted on a PTI quotation.
- PAYMENT TERMS** COD, Credit Card (Visa/MasterCard/Amex), or Net 30 upon credit approval with signed PTI credit application. **For non-USA accounts, credit card or wire transfer only** (add \$25 bank fee for wire transfer).
- PRICING** Prices are quoted based on order release quantity. When requesting a quote, please provide an estimated yearly volume and quantity per release. Progressive Technologies, Inc reserves the right to change pricing when the quantity ordered is less than the quantity quoted. PTI also reserves the right to change pricing as PTI costs increase. Price increases may affect open purchasing contracts and scheduling agreements if component vendors increase the costs of PTI's purchasing contracts. We will give advance notice of price increases.
- LITHIUM PACKS** Lithium-Ion battery packs are sold as complete battery assemblies with protection circuitry and may not be altered in any way. Lithium battery assemblies are subject to UN testing for international shipping and may be subject to UN testing for domestic shipments, pending US department of transportation legislation. Testing fees for regulatory compliance are our customers' responsibility.
- RETURNS** Orders are NCNR unless prior approval is received by PTI and cannot be rescheduled within 45 days of ship date. All product requires 45 days notification from original ship date for rescheduling. Single-cell batteries that are in re-sellable condition can be returned with a 25% restocking fee. PTI reserves the right to refuse returns of single cells that have been incorrectly ordered or that have the incorrect part number on the purchase order. Please note that custom assemblies that are ordered incorrectly **may not** be returned for credit. Once an item is shipped from PTI to our customer, any form of alteration that is done to the product voids the warranty and that product may not be returned for credit.
- RMA TERMS** All returns must be assigned a Returned Material Authorization (RMA) number. Merchandise sent to Progressive Technologies, Inc (PTI) without an RMA number written on the outside of the package will be returned to the sender. PTI will accept returns due to defective components and/or defects in workmanship for six (6) months from the original ship date. Credit will be given after the PTI quality control department dispositions the product as defective in components or workmanship. If PTI determines that the problem is caused by customer misuse or normal wear, the part will be returned to the customer or repaired and reshipped at the customer's expense. Products not conforming to customer specifications may be returned up to 30 days from the ship date. Credit will be given after PTI dispositions the product as not meeting specifications. All customer specifications must be submitted in writing to PTI either in the form of a drawing or as noted on the purchase order. Short shipments must be reported to PTI customer service within 15 days from ship date in order to receive credit. PTI will not accept returns of customized battery or cable assemblies after six months from the original ship date.
- SHIPPING** Freight is F.O.B. Pilot Mountain, NC or point of origin, unless otherwise noted in a formal quotation from PTI.
- ORDERING** Order confirmation must be in writing. Either fax orders to the PTI sales department, mail **Attn: PTI Sales, PO Box 950, Pilot Mountain, NC 27041-0950**, or e-mail orders to: sales@protechnologies.com. Orders must include company name, contact information, phone number, and any order specifications.



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DELIVERY

Lead times quoted are based on PTI assembly time and component delivery estimates provided by PTI vendors. They are **approximate** and may vary depending on availability of product. Most battery pack components are manufactured off-shore and may be delayed from the quoted delivery time. Thus, PTI cannot be held responsible for materials arriving late to our dock. All assemblies are built-to-order – please allow ample time for production. Rush orders may be subject to an expedite fee.

** RISK FACTORS

All battery chemistries can cause fire, explosion, and severe burns if used improperly. Do not mix battery types, crush, or modify.

Lithium Ion- Do not connect different lot codes together in the same circuit. Do not remove safety circuitry.

Lithium Do not mix used and fresh lots. Do not recharge or expose to water. Do not solder directly to cells. Lithium primary batteries cannot be shipped on passenger aircraft. **For California shipments only:** “CR” type lithium cells contain perchlorate material. The following statement may be needed on the package- “*Perchlorate Material-special handling may apply, See www.dtsc.ca.gov/hazardouswaste/perchlorate.*”

Lead Acid-Battery posts, terminals, compounds, and related accessories may contain lead. Wash hands after handling. **For California shipments only**-Contains chemicals known to the state of California to cause cancer and reproductive harm.

Nickel Cadmium (NiCd) and Nickel Metal Hydride (NiMH)-**For California shipments only**-Contains chemicals known to the state of California to cause cancer. NiCd is also known to the state of California to cause birth defects or other reproductive harm.